

## What I do.

- New computer advice, purchase and setup.
- Wireless setup
- Backup solutions for small networks and individual systems.
- Hardware installation-memory, printers, storage, networking equipment, ect.
- Growing business solutions-go paperless, remote access and wireless.
- Software installation.
- Find and remove malicious software-viruses, spyware, and keyloggers.
- Troubleshoot networking issues.
- Network setup and maintenance.
- Maintenance plans for computer systems.



## How I can help you.

By taking care of your computer issues I help you do what you do best, which is run your business.

### Does your IT/computer person confuse you?

- I'm able to explain complex technology in easy, clear and concise terms. I can educate you and include you in the process as much or as little as you would like.

### Is your IT person available for you?

- As my client, you can depend on me to respond promptly to any crisis. I'll do what is necessary to minimize down time and keep you working. I take a pro active approach by offering my clients a schedule for regular routine maintenance to reduce the risk of a computer crisis.

### As a small company or a home user is your computer support tailored to you?

- Because of my many years of experience and focus on the small business owner, sole proprietors, as well as the home user, I am able to hone in on the best technological solutions needed for your success.

**Dean Bradley** has over 15 years of experience working with computers and networks, first in a corporate environment and then independently. Her passion for small business success has led her to help a variety of small businesses with their computer, including networking, security, and storage needs.

As a small business owner herself, she understands the impact of having a computer fail, and the cost to the business until it is up and running properly. In addition to making sure her clients computers are protected in the case of failure, Dean takes pride in making sure her clients computers are in top operating condition.



**Dean Bradley**  
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**Do you have questions?**

**Dean Bradley**

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- Is the data on my computer secure?
- How do I get my programs working together properly?
- My laptop runs slowly; do I need a new one?
- I'm scared of losing my files; how do I backup?
- My network sometimes goes down. Why is this happening?
- How can I get digitized images of stored documents on my computer for quick access?
- Is my current equipment enough to run my business?

